Saqib Islam

Web Developer & IT Support

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Skills:

Technical Skills:

- Front-end Development: HTML, CSS, JavaScript, React
- Content Management: WordPress, WooCommerce, Shopify
- Search Engine Optimization (SEO)
- Version Control: Git, GitHub
- Cloud Computing: AWS, Google Cloud, Microsoft Azure
- Cybersecurity
- IT Support & Automation: Python, Bash scripting
- Infrastructure & Networking: System setup, Network maintenance, Cloud Infrastructure
- Troubleshooting: Hardware and software issue resolution, technical support
- Financial Accounting: QuickBooks, MS Excel

Soft Skills:

- Teamwork: Collaboration, Cross-functional team coordination
- Problem Solving: Critical thinking, Root cause analysis
- Communication: Client relations, technical documentation, Stakeholder management

Languages:

- English (Proficient)
- Urdu (Native)
- Punjabi
- Hindi

Experienced Front-end Web Developer and IT Support Specialist with over 5 years of expertise in building dynamic websites, troubleshooting technical issues, and automating IT processes. Skilled in HTML, CSS, JavaScript, WordPress, WooCommerce, and Shopify. Dedicated to keeping up with industry trends and consistently delivering high-quality results.

Experience:

Ayan IT Solutions / Web Developer

JANUARY 2018 – PRESENT, PAKISTAN

As the founder of Ayan IT Solutions, I specialize in providing web development services, single-page application development, and WordPress solutions to a diverse range of clients. With a strong focus on client satisfaction and technical excellence, Clients frequently engage me for repeat projects due to my reliability and technical expertise. Key projects include:

- https://paklite.com: Official website of one of Pakistan's largest LED light manufacturers.
- https://sadiqsuperstore.com: Introductory website for a grocery store in Belgium.
- https://carclubtire.com: Automotive service provider company's website.
- https://o2clothingstudio.com/: Shopify website for a clothing brand.
- https://tluckystar.com: Scrap import and export company's website.
- https://ikramsteel.com: Steel billets manufacturing company's website.

GM Steel Industries / IT Support Specialist & Head Accountant

JULY 2018 – PRESENT, PAKISTAN

- Implemented backup strategies, resulting in a 100% reduction in data loss incidents.
- Installed, maintained, and repaired computer systems for a 150-employee company.
- Identified root causes of problems through troubleshooting and critical thinking.
- Implemented proactive maintenance plans to prevent technical issues.
- Reduced tech support tickets by 40% weekly, streamlining operations.
- Maintained a 100% accuracy rate in financial accounting and reporting.
- Communicated effectively with clients via phone, email, and other channels.
- Ensured strict privacy and confidentiality of sensitive data.

Education:

Meta React Native / Meta

DEC 2024, COURSERA

This 8-course program prepared me for and entry-level role as a cross-platform mobile app developer.

Meta Front-End Developer / Meta

MAY 2024, COURSERA

This 9-course program prepared me for and entry-level role as a front-end developer.

Google UX Design / Google Career Certificates

JULY 2023, COURSERA

A seven-course program covering essential UX Design skills for entry-level roles.

JavaScript for Beginners / UC Davis

JUNE 2023, COURSERA

This four-course Specialization covered the basic of JavaScript.

Google Cybersecurity / Google Career Certificates

AUGUST 2023, COURSERA

An eight-course program teaching foundational skills for entry-level roles in cybersecurity.

Google IT Automation with Python / Google Career Certificates

MARCH 2023, COURSERA

This Professional Certificate is a six-course program that taught me the skills needed to automate common IT tasks using Python & Bash.

Google IT Support Specialist / Google Career Certificates

FEBRUARY 2023, COURSERA

This Professional Certificate is a five-course program that taught me the skills I needed to troubleshoot and resolve IT issues & provide customer support.